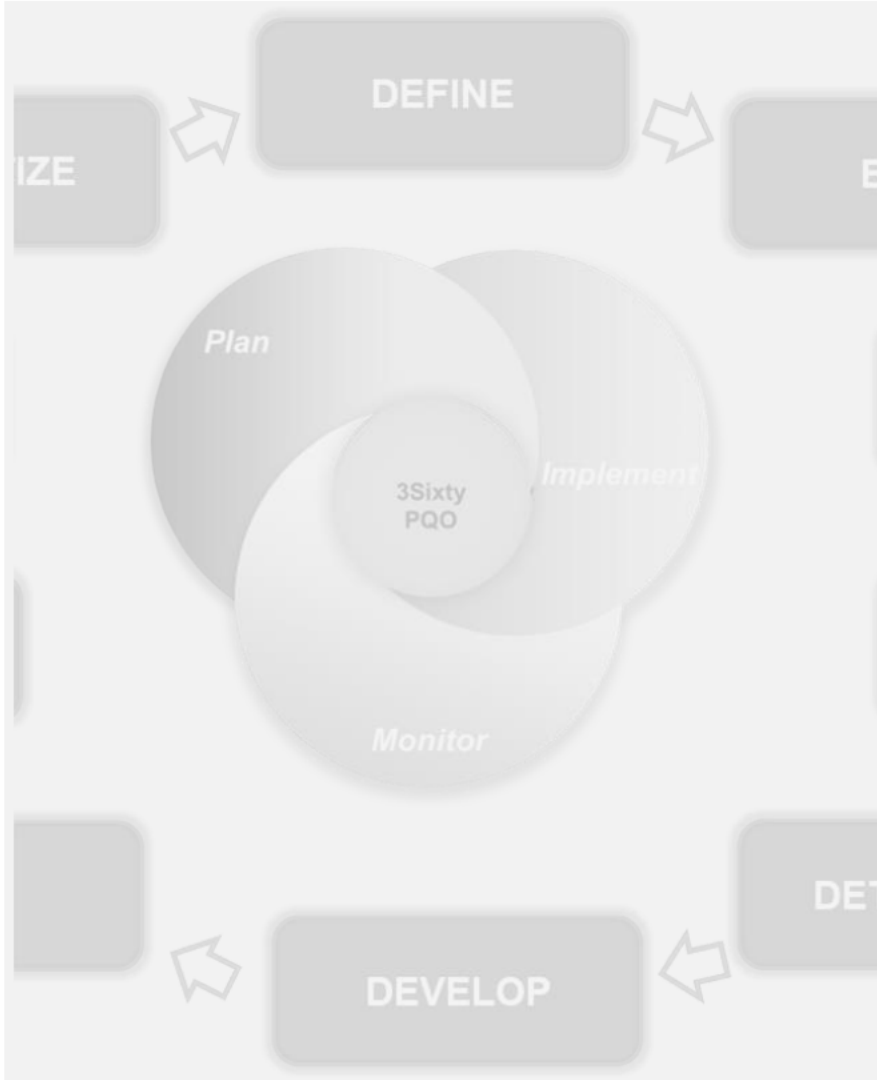


# Change Management



## The Challenge

Mid-sized biotechnology company's clinical research organization needed to pivot clinical trial execution to accommodate COVID-19 directives.

## Our Approach

- 1) Stood up and managed a COVID-19 Clinical:
  - Rapid Response Team (CRRT)
  - Response Core Team (CRCT)
- 2) Established a Change Management structure to ensure the initiatives' implementation success.

## Value Added

Working closely with the client, rapidly implemented systems and processes that enabled the organization to effectively run its clinical trials during the COVID-19 pandemic.

## Specifics

- ✓ Created a "future state" business-as-usual operating structure.
- ✓ Performed a current-state-to-futures-state analysis.
- ✓ Communicated the change "roadmap."
- ✓ Led daily meetings, tracked/followed-up on action items.
- ✓ Conducted/followed-up/closed CAPA\* plans.

\*Corrective And Preventative Action